

VIRALCREATOR Toolkit.COM

The Creator Operating System

USER GUIDE · EDITION 2026

ViralCreator Toolkit.com

The Complete Creator
Operating System Handbook

Create Faster. Grow Smarter. Monetize Better.

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1 · Welcome to ViralCreatorToolkit.com

ViralCreatorToolkit.com is a complete operating system for modern creators — a unified workspace where ideas become content, content becomes audience, and audience becomes income. Where most creator tools solve a single problem, this platform connects every step of the creator journey: ideation, production, growth, monetization, automation, and business operations.

This handbook is the canonical reference for every feature on the platform. Use it as an onboarding companion, a daily workflow guide, and a long-form playbook for building a sustainable creator business.

Who this platform is for

- **New creators** who want a structured, guided path from zero to first thousand followers and first dollar earned.
- **Growing creators** who need leverage — tools, automations, and intelligence that compress weeks of work into hours.
- **Professional creators & agencies** who run multi-brand operations and need a real business backend.
- **Educators, marketers, and founders** using creator strategy to build audiences and acquire customers.

Why it exists

Creator work is fragmented. Ideas live in one app, scripts in another, analytics somewhere else, monetization in a fourth tool, and the business side — invoices, sponsors, taxes, deals — is usually scattered across spreadsheets. ViralCreatorToolkit.com unifies all of it under a single intelligent layer powered by an AI Creator Agent that knows your goals, your numbers, and your next best move.

THE PLATFORM PROMISE

Create Faster. Generate hooks, captions, ideas, names, and assets in seconds.

Grow Smarter. Use real-time signals, scores, and AI roadmaps to compound growth.

Monetize Better. Discover, qualify, and close revenue opportunities you would have missed.

The platform map

Every module is built around the AI Creator Agent. The Agent reads your activity, surfaces opportunities, generates briefings, and routes you to the right tool at the right moment.



Figure 1.1 — The Creator Operating System map. Modules are designed to work independently, but they multiply in value when used together.

2 · Getting Started

Create your account

- Visit **viralcreatortoolkit.com/signup** and choose email or Google sign-in.
- Confirm your email address. (Check spam if it does not arrive within a minute.)
- Choose a username — this becomes your public link-in-bio handle: **/b/your-name**.
- Set a strong password. Pro accounts unlock two-factor authentication.

Complete onboarding

Onboarding takes about three minutes and powers every recommendation the platform makes. Be honest — vague answers produce vague guidance.

- Pick your primary platform(s): YouTube, TikTok, Instagram, Shopify, Substack, or other.
- Choose your niche and content style — the AI Agent uses this to tailor hooks, ideas and opportunities.
- Select your top three goals: **Grow audience**, **Increase revenue**, **Launch a product**, **Land sponsorships**, or **Build a brand**.
- Set your weekly time commitment so the Agent can right-size your roadmap.

[SCREENSHOT]

Onboarding flow: goal selection screen

Understanding Creator Levels

Every action you take earns XP. XP accumulates into **Creator Levels**, each unlocking new tools, higher AI quotas, and visibility inside the Community. Levels are not gimmicks — they are calibrated to real creator milestones.

Level	XP Range	Milestone	Unlocks
1 — Starter	0 – 250	First content piece	Core tools, 1 workflow
2 — Builder	250 – 1,500	First 100 followers	Hashtag intelligence, idea studio

3 — Operator	1.5k – 5k	First \$100 earned	Monetization Center, CRM
4 — Strategist	5k – 15k	First sponsorship	Multi-brand, marketplace selling
5 — Authority	15k – 40k	Sustained revenue	Agency mode, white-label exports
6 — Icon	40k+	Top-percentile creator	Beta features, partner program

QUICK START CHECKLIST

- Create account & confirm email
- Complete onboarding (3 min)
- Connect at least one platform handle
- Generate your first hook with the Hook Generator
- Save your first asset to the Library
- Open the Insights Feed and read your first AI briefing
- Set up your Link-in-Bio at **/b/your-name**
- Earn your first achievement

CREATOR TIP

Spend ten minutes filling out your profile fully before generating anything. Every field — niche, platforms, goals, audience — becomes context the AI Agent uses to personalize results. Vague inputs produce generic outputs.

The New User Success Path



Most users see their first measurable result — a viral hook saved, a hashtag set generated, or a content idea drafted — within fifteen minutes of signing up.

3 · Creator Tools

Tools are the atomic units of the platform. Each one solves a specific creator problem in seconds and saves output to your Library for reuse. All tools are designed to compose: a hook from the Hook Generator can flow into the Caption Generator, then into the Content Idea Studio, then into your Automation pipeline.

YouTube Summary Tool

Purpose. Paste any YouTube URL and receive a structured summary, key takeaways, timestamps, and reusable content angles.

How to use it.

- Open Tools → YouTube Summarizer
- Paste a URL
- Choose summary depth (quick / standard / deep)
- Export to Library or repurpose

CREATOR TIP

Use it to study top performers in your niche. Run weekly summaries on the top three videos in your category and you will internalize their structure faster than any course.

Common mistake. Don't summarize random videos. Build a focused study list inside your Library.

Shopify Name Generator

Purpose. Generates store, brand, and product names with built-in domain availability hints.

How to use it.

- Enter niche keywords
- Pick a tone (premium, playful, bold, minimal)
- Review suggestions
- Save favorites

CREATOR TIP

Generate in batches of fifty, then narrow to a shortlist of ten before testing pronunciation aloud.

Common mistake. Avoid hyphenated or numeric domains — they hurt recall and shareability.

YouTube Name Generator

Purpose. Produces channel name candidates aligned to your niche, persona and discoverability goals.

How to use it.

- Enter channel topic
- Choose persona style
- Filter by length / availability
- Save shortlist

CREATOR TIP

Pick a name that survives a pivot. Your future content will be broader than today's content.

Common mistake. Don't choose a name tied to a single platform or trend.

Hashtag Generator

Purpose. Builds optimized hashtag sets per platform with intelligence on reach, competition, and saturation.

How to use it.

- Enter topic and platform
- Select reach tier (micro, mid, macro)
- Copy or save the set

CREATOR TIP

Use a 60/30/10 split — 60% niche-relevant micro tags, 30% mid-reach, 10% broad. This mix maximizes both impressions and qualified follower conversions.

Common mistake. Pasting one giant set on every post — variety signals authenticity to ranking algorithms.

QR Code Generator

Purpose. Generates branded, scannable QR codes for any URL, including your Link-in-Bio.

How to use it.

- Paste a destination URL
- Choose color & corner style
- Download PNG / SVG

CREATOR TIP

Add a QR overlay to short-form video end-cards so viewers can instantly land on your bio.

Common mistake. Don't change the destination URL after printing — use a redirect you control.

TikTok Royalty Estimator

Purpose. Estimates Creator Rewards / Creativity Program earnings based on views, region, and engagement.

How to use it.

- Enter expected views
- Select region
- Adjust engagement rate
- Read projected earnings range

CREATOR TIP

Treat the output as a planning estimate, not a guarantee — TikTok payout rates vary week to week.

Common mistake. Don't quote single-video estimates to sponsors — show monthly trends instead.

YouTube Earnings Estimator

Purpose. Projects AdSense revenue based on views, CPM, and watch-time signals.

How to use it.

- Input monthly views
- Set niche CPM range
- Adjust watch time
- Compare scenarios

CREATOR TIP

Run three scenarios — conservative, expected, optimistic — and report the middle one publicly.

Common mistake. Don't confuse RPM with CPM. RPM is what you actually receive after YouTube's share.

Hook Generator

Purpose. Generates scroll-stopping opening lines for any platform, optimized by format and audience temperature.

How to use it.

- Enter topic + platform
- Choose hook style
- Generate batch
- Save winners

CREATOR TIP

Generate fifty hooks, score them yourself on a 1–5 scale, then test the top three against each other in your next video.

Common mistake. Don't reuse the same hook structure forever — rotate styles weekly.

Caption Generator

Purpose. Writes captions, descriptions, and CTAs tuned to each platform's character limits and tone.

How to use it.

- Paste your hook or idea
- Choose tone
- Pick length
- Insert CTA

CREATOR TIP

Always end captions with a single, specific call-to-action — comments, saves, or DMs convert at very different rates.

Common mistake. Don't stack five CTAs in one caption — pick one.

Bio Generator

Purpose. Writes high-conversion bios for every major platform plus your Link-in-Bio page.

How to use it.

- Enter niche & offer
- Pick voice
- Generate variants

- A/B test

CREATOR TIP

Update your bio every quarter. Stale bios cost you followers.

Common mistake. Don't list everything you do. Lead with one value statement.

Content Idea Generator

Purpose. Produces structured content ideas with hooks, angles, beats, and publishing cadence guidance.

How to use it.

- Pick a goal
- Add audience context
- Generate ideas
- Send to Library or Roadmap

CREATOR TIP

Aim for a 70/20/10 mix: 70% proven topics, 20% experimental, 10% personal/brand-building.

Common mistake. Don't burn through ideas one at a time — batch ten weeks of ideas in a single session.

4 · The Growth Center

The Growth Center is mission control for audience expansion. It quantifies your trajectory and tells you, every day, the single most important action to take next.

Growth Score

A 0–100 composite that blends content velocity, engagement quality, audience growth rate, and platform diversification. Updated daily. Anything above 70 is healthy; above 85 is elite.

Creator Success Index

A longer-horizon metric reflecting business health: revenue stability, audience loyalty, sponsorship readiness, and product-market fit signals. Most creators ignore this — your competitors will not.

Achievements, XP & Levels

- **Achievements** are milestones — first video, first \$100, first sponsor, first 10k followers.
- **XP** accrues from every meaningful action: generating, publishing, learning, monetizing.
- **Levels** unlock progressively more powerful tools and quotas (see Section 2).

Daily Streaks

Sign in and complete at least one Next Best Action per day to maintain your streak. Streaks compound XP at 1.1× per day up to a 30-day ceiling.

Roadmaps & Next Best Actions

Your AI Agent assembles a personalized 30-, 60-, and 90-day roadmap. Each day, the Next Best Action surfaces the highest-leverage step for your current state.

BEST PRACTICE

To raise your Growth Score fastest: publish consistently for 14 days, complete one Roadmap item per day, and run a weekly retrospective inside the Insights Feed. The compounding effect on score is significant.

5 · The Monetization Center

The Monetization Center finds, scores, and helps you close revenue opportunities you would otherwise miss. Every creator has more monetization potential than they realize — most leave 60–80% of it on the table.

Revenue Opportunity Scores

Every opportunity is scored on fit, payout potential, effort, and timing. Use the score as a sorting heuristic, not a verdict — your instinct still matters.

Recommendations across three pillars

- **Affiliate Opportunities** — products and programs aligned to your niche, sorted by commission and conversion fit.
- **Sponsorship Opportunities** — brands actively seeking creators in your space, with outreach templates.
- **Product Opportunities** — digital products, templates, courses, and services with the highest probability of selling to your audience.

The Monetization Strategy Framework



- **Audit.** List every current revenue source and its margin.
- **Diversify.** Add one new stream per quarter from a different pillar.
- **Stack.** Bundle adjacent offers so one customer purchase grows lifetime value.
- **Compound.** Re-invest 20% of profit into systems, ads, or production quality.

CREATOR TIP

Don't chase the highest payout — chase the highest fit. A perfectly aligned \$500 sponsorship outperforms a misaligned \$5,000 one in long-term audience trust.

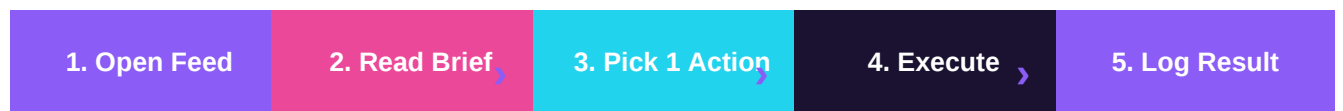
6 · The Insights Feed

The Insights Feed is a personalized stream of opportunities, observations, and recommendations generated daily by the AI Agent. It is the single screen most successful users check first thing every morning.

How insights are generated

- Your activity, scores, and goals are continuously analyzed.
- The Agent cross-references niche trends, platform signals, and opportunity databases.
- Insights are ranked by impact and timing and posted to your feed.
- Each insight links directly to the relevant tool, workflow, or page.

Daily workflow example



Ten focused minutes in the Insights Feed beats two unfocused hours of scrolling competitor content.

7 · The Automation Center

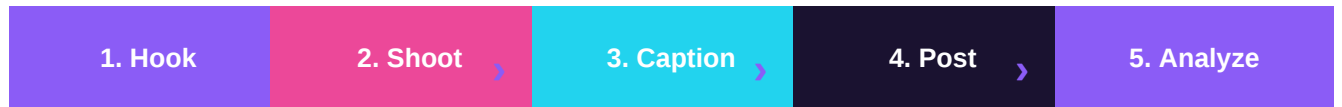
Automation Center turns repeating creator tasks into reliable systems. Templates are starting points; you customize triggers, actions, and outputs.

Example workflows

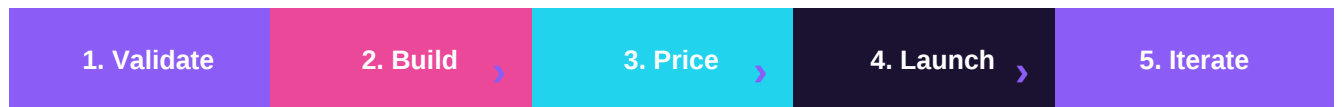
YouTube Workflow



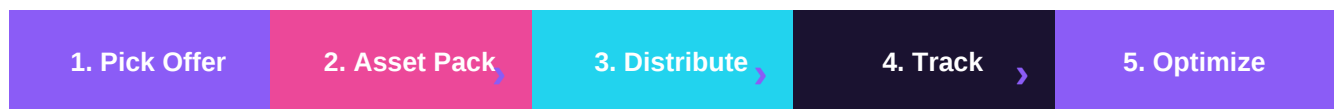
TikTok Workflow



Creator Product Workflow



Affiliate Workflow



BEST PRACTICE

Build one automation per week for ten weeks. After ten weeks, you will have reclaimed 10–15 hours every week for creative work.

8 · The Business Hub

The Business Hub is the operational backend of your creator business. Most creators don't have one — running everything from inboxes and spreadsheets — and they pay for it in missed deals, lost invoices, and burnout.

- **Campaign Management.** Plan, execute, and measure every campaign across platforms.
- **Revenue Tracking.** Live dashboard of all income sources with monthly comparison.
- **Sponsorship CRM.** Pipeline view of every brand conversation from cold outreach to invoiced.
- **Multi-Brand Management.** Run multiple creator brands or client accounts from one workspace (Studio & Agency tiers).
- **Operations.** Contracts, deliverables, payment status, and renewal tracking.

CREATOR TIP

Treat your creator work like a business from day one. Track everything — even tiny payments. The pattern recognition compounds and dictates what you double down on.

9 · The Marketplace

The Marketplace is the resource exchange of the platform — templates, workflows, playbooks, AI prompts, and full creator storefronts.

How to discover resources

- Browse by category, platform, or use case.
- Sort by rating, popularity, recency, or fit-score (personalized).
- Preview before downloading — every asset has a free preview.

How to save resources

Tap the bookmark icon on any resource card. Saved items live in your Library under **Marketplace**, organized by collection.

How to publish resources

- Open Marketplace → Sell.
- Upload your asset, write a description, set a price (free or paid).
- Pro and above can sell paid resources with built-in payouts.
- Earn ratings; high-rated sellers get featured placement.

10 · The Community

Community is where creators sharpen each other. Discussions, challenges, case studies, and showcases run continuously across niches.

- **Discussions.** Niche-specific threads on growth, monetization, tooling, and craft.
- **Challenges.** Time-bound creator challenges with leaderboards and prizes.
- **Case Studies.** Real numbers, real workflows, from real creators.
- **Showcases.** Publish your wins and get featured.

BEST PRACTICE

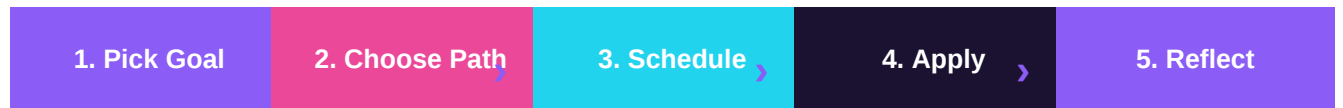
Spend more time giving than asking. Creators who answer questions consistently are 4× more likely to land collaborations and sponsorships through community connections.

11 · The Resources Hub

The Resources Hub is the platform's structured learning library — long-form guides, multi-step learning paths, deep-dive playbooks, and on-demand education.

- **Guides** — definitive references on platforms, tactics, and tools.
- **Learning Paths** — sequenced curricula from beginner to advanced.
- **Workshops** — applied tutorials with templates included.
- **Cheatsheets** — one-page references you can bookmark or print.

Build a personalized learning journey



Block 30 minutes, three times a week, for structured learning. That tiny commitment compounds into a measurable skills advantage within a single quarter.

12 · The AI Creator Agent

The AI Creator Agent is the brain of the platform. It observes everything you do, remembers your goals, and proactively works on your behalf between sessions.

How recommendations are generated

- **Profile signals** — niche, goals, platforms, audience size.
- **Behavioral signals** — what you generate, save, and publish.
- **Outcome signals** — what worked, what didn't, what you skipped.
- **External signals** — platform trends, opportunity databases, niche benchmarks.

Briefings

Daily AI Briefings summarize what changed since yesterday: new opportunities, score movements, suggested actions, and one strategic observation tailored to your stage.

Roadmaps

The Agent builds and continuously revises 30/60/90 day roadmaps. As your situation changes, the roadmap re-prioritizes itself.

AI Memory

The Agent retains structured memory across sessions — preferences, voice, goals, prior wins, and rejected ideas. The longer you use the platform, the better its recommendations become.

CREATOR TIP

Talk to the Agent like a strategist, not a search bar. *"I want to add \$2,000/month in sponsorship revenue in the next 90 days — what would you do this week?"* beats *"sponsorship ideas"* every time.

13 · Subscriptions & Billing

Plan	Best for	AI Credits	Key features
Free Creator	Starting out	Limited	Core tools, basic insights, community
Pro Creator	Serious creators	Generous	All tools, full AI Agent, automations
Creator Studio	Multi-brand creators	High	Multi-brand, advanced CRM, white-label exports
Agency	Teams & agencies	Custom	Client workspaces, seat management, priority support

Managing your subscription

- **Billing dashboard.** Account → Billing. View invoices, payment method, and renewal date.
- **AI credits.** Refresh monthly. Pro+ plans rarely hit limits.
- **Upgrades.** Take effect immediately; you are pro-rated.
- **Downgrades.** Take effect at the next renewal — you keep what you paid for.
- **Cancellations.** One click in the billing dashboard; no retention dark patterns.

14 · Best Practices

Top 25 Power-User Tips

- Generate in batches of 20–50, not one at a time.
- Save everything good to the Library — your future self will thank you.
- Run a weekly retro every Sunday inside the Insights Feed.
- Use the Agent as a strategist, not a search engine.
- Tie every action to a measurable outcome.
- Stack tools — hook → caption → idea → workflow.
- Build one automation per week.
- Track revenue from day one, even pennies.
- Diversify income across three pillars within 90 days.
- Repurpose every long-form piece into 5+ short-form pieces.
- Schedule production in batches by content type.
- Use Roadmaps to set monthly themes.
- Reply to your earliest viewers personally — they become superfans.
- A/B test thumbnails on YouTube, hooks on TikTok.
- Update your bio every quarter.
- Run hashtag refreshes every 30 days.
- Don't optimize what you haven't measured.
- Treat every brand call like a strategic partnership, not a transaction.
- Keep a swipe file in your Library of competitor wins.
- Use streaks to enforce discipline, not perfection.
- Publish before it feels ready — momentum beats polish.
- Read your Insights Feed before social feeds in the morning.
- Negotiate sponsorships by deliverable bundle, not single posts.
- Re-invest 20% of profit into the business.
- Take one full rest day per week — recovery is part of the system.

Top 25 Mistakes to Avoid

- Treating tools as toys instead of leverage.
- Ignoring the Insights Feed.
- Generating once and forgetting to save.
- Posting without a hook.
- Using the same hashtags on every post.
- Chasing trends with no strategic frame.
- Confusing engagement with revenue.
- Skipping onboarding fields to “save time.”
- Quitting before the 30-day mark.
- Underpricing your first product.
- Overpricing your second product.
- Saying yes to misaligned sponsors.
- Ignoring your top fans.
- Posting inconsistently.
- Reinventing workflows every week.
- Burning out on volume before validating fit.
- Refusing to delegate or automate.
- Treating analytics as decoration.
- Skipping retros.
- Never asking your audience what they want.
- Buying expensive gear before mastering free tools.
- Building on rented land without owning email.
- Ignoring SEO on platforms that reward it.
- Posting and ghosting — never engaging in comments.
- Comparing your week-one to someone else's year-five.

Productivity, Growth & Monetization in one breath

- **Productivity** — batch, template, automate, repeat.
- **Growth** — consistency, quality, distribution, retention.
- **Monetization** — fit, value, frequency, lifetime.

15 · 30-Day Success Plan

Follow this roadmap to extract maximum value from the platform in your first month.

Day 1 – 7 · Foundations

- Complete onboarding fully and set three concrete 30-day goals.
- Generate your first 50 hooks, 25 captions, and 25 content ideas.
- Set up Link-in-Bio and connect at least one platform handle.
- Read the Resources Hub Quick Start path.
- Earn your first three achievements.

Day 8 – 14 · Production rhythm

- Publish three pieces of content using platform-generated assets.
- Build your first automation workflow.
- Run a hashtag refresh on your primary platform.
- Save 20 inspiration assets to the Library.
- Check the Insights Feed daily.

Day 15 – 21 · Monetization & CRM

- Open the Monetization Center and shortlist three opportunities.
- Reach out to one affiliate program and one potential sponsor.
- Add every conversation to the Sponsorship CRM.
- Build a second automation workflow.
- Run your first weekly retro.

Day 22 – 30 · Compound & review

- Review your Growth Score and Creator Success Index movement.
- Publish a case-study post inside the Community.
- Launch one paid offer — even a tiny product or service.
- Set 60-day goals with your AI Agent.
- Celebrate your wins — momentum is a system.

BEST PRACTICE

By the end of day 30, the average completing user has lifted their Growth Score by 20+ points, generated their first revenue, and built two repeatable workflows. The compounding starts in month two.

16 · Frequently Asked Questions

Accounts

Q. How do I create an account?

A. Visit /signup and use email or Google sign-in.

Q. Can I change my username later?

A. Yes — Account → Profile. Your old link-in-bio URL redirects for 30 days.

Q. Can I delete my account?

A. Yes — Account → Privacy → Delete account. The action is permanent and removes all generated content.

Q. Is two-factor authentication supported?

A. Yes for Pro plans and above; available under Account → Security.

Q. Can I use multiple platform handles?

A. Yes. Pro supports unlimited platform handles on a single profile.

Tools

Q. Why are my generations limited?

A. Free Creator plans have a monthly AI credit allowance. Pro and above raise or remove the cap.

Q. Can I edit AI outputs?

A. Yes — every output is editable inline before saving to the Library.

Q. Can I bulk-export my Library?

A. Yes — Library → Export. CSV, Markdown, and JSON are supported.

Q. Do tools work offline?

A. No — all tools require an internet connection.

Q. Can I share an output without an account?

A. Yes — every output has a public share link toggle.

Growth Center

Q. How often does the Growth Score update?

A. Daily, around 04:00 UTC.

Q. Why did my score drop?

A. Likely a gap in publishing cadence or a fall in engagement rate. The Score Breakdown panel will tell you exactly.

Q. Do XP and achievements have any cash value?

A. No — they unlock platform features and visibility, not money.

Q. Can I lose XP?

A. No — XP is cumulative.

Q. How are roadmaps personalized?

A. Based on your profile, current scores, recent activity, and stated goals.

Marketplace

Q. Can I sell on the Marketplace?

A. Yes — Pro and above can publish paid resources.

Q. How are payouts handled?

A. Through the integrated payments system. Payouts arrive within 7 business days.

Q. What is the seller fee?

A. Transparent platform fee — see Marketplace → Sell for current rate.

Q. Can I publish for free?

A. Yes — free resources are encouraged and boost your seller reputation.

Q. Are sales final?

A. Refunds are honored within 14 days for first-time defects per resource.

Community

Q. Are discussions public?

A. Yes by default. Some niche groups are member-only.

Q. Can I host a challenge?

A. Yes — Level 4+ users can propose challenges.

Q. How is moderation handled?

A. Community guidelines + a small team of trusted moderators.

Q. Can I direct-message other creators?

A. Yes — connections can DM; randoms cannot.

Q. Is collaboration discoverable?

A. Yes — the Collaborations board is in Community → Collab.

Billing

Q. How are AI credits counted?

A. Each generation consumes credits proportional to its complexity. See Billing → Credits.

Q. Can I change plans mid-month?

A. Yes — upgrades are pro-rated, downgrades take effect at renewal.

Q. What payment methods do you accept?

A. Major credit cards via the integrated payments processor.

Q. Do you offer annual discounts?

A. Yes — typically two months free vs. monthly billing.

Q. How do refunds work?

A. First-time subscribers within 14 days, contact support.

AI Agent

Q. Does the AI Agent learn over time?

A. Yes — it retains structured memory across sessions.

Q. Can I reset its memory?

A. Yes — Agent → Memory → Reset. Use sparingly; recommendations restart cold.

Q. Is my data used to train models?

A. No — your private content is not used for model training.

Q. Can the Agent post on my behalf?

A. Not directly; it prepares everything and you publish.

Q. What language(s) does the Agent support?

A. Primary support in English, with growing multilingual support.

Monetization

Q. How are opportunities sourced?

A. Through partner programs, public databases, and ongoing intelligence sweeps.

Q. Are sponsorship leads exclusive?

A. No — opportunities are surfaced to creators that fit, not exclusively.

Q. Can I export my CRM?

A. Yes — CSV export under Business Hub → CRM → Export.

Q. Are commission rates negotiable?

A. Often, yes — use the outreach templates as a starting point.

Q. Is tax reporting included?

A. Income reports are exportable; tax filing is your responsibility.

Automation

Q. Do I need to code to use automations?

A. No — every workflow is no-code.

Q. Can I share workflows?

A. Yes — publish to the Marketplace.

Q. Are there workflow limits per plan?

A. Free has a small cap; Pro+ raises it significantly.

Q. Can workflows call external APIs?

A. Yes on Studio and Agency plans.

Q. Are workflows versioned?

A. Yes — you can roll back to any prior version.

Troubleshooting

Q. A tool failed to generate.

A. Refresh, retry, then check your credit balance. If persistent, contact support.

Q. My Library item disappeared.

A. Check the Trash tab — items are recoverable for 30 days.

Q. The Insights Feed looks empty.

A. It populates after 48 hours of activity. Complete onboarding fully if not done.

Q. Login link expired.

A. Request a fresh magic link from /login.

Q. I see different scores on different devices.

A. Refresh; scores are cached for ~30 minutes per device.

17 · Troubleshooting

Common issues & fixes

Issue	Likely cause	Fix
Page won't load	Stale session / cache	Hard refresh (Cmd/Ctrl+Shift+R), sign out / in.
AI request times out	Network or rate limit	Retry once; if persistent, check credits or contact support.
Output looks generic	Profile lacks context	Complete profile fields — niche, audience, tone.
Score stuck at zero	New account, <48h old	Publish actions and revisit after 48 hours.
Missing achievement	Action not logged	Resync from Growth Center → Refresh.
Billing card declined	Bank verification	Update card under Account → Billing, retry.
Marketplace upload fails	File over size limit	Compress to under 25 MB or split into a bundle.
AI Agent gives stale advice	Memory drift	Update goals; consider a partial memory reset.

Support procedure

- Try the fix in the table above.
- Search the Resources Hub for the keyword.
- Ask in the Community — many issues are answered within minutes.
- If still unresolved, email **support@viralcreatortoolkit.com** with screenshots and the URL of the affected page.

18 · Contact & Support

ViralCreatorToolkit.com is published by **Relationale, LLC** — a company dedicated to helping people and organizations create, grow, and thrive.

Support email	support@viralcreatortoolkit.com
Company	Relationale, LLC
Response window	Within one business day
Feedback	feedback@viralcreatortoolkit.com (or Account → Send Feedback)
Feature requests	Community → Roadmap — vote and comment
Status & uptime	status.viralcreatortoolkit.com

Our promise

We treat your business like it is our business. Every email is read, every feature request is logged, and every bug report is tracked. The platform you use tomorrow will be better than the one you used today — because creators like you tell us how to build it.

FINAL WORD

Build relentlessly. Show up daily. Trust your compounding work. The platform is your operating system — you are the operator.

Create Faster. Grow Smarter. Monetize Better.